

MUZAFFARNAGAR:

Treading fast on e-Governance turf

Muzaffarnagar, located in the northern part of Uttar Pradesh is popularly known as "The Sugar Bowl of India". With a population of 41,38,605 (Provisional figures of the 2011 census of undivided Muzaffarnagar) the district spreads over an area of 4049 square kilometers and has 4 tehsils, 9 development blocks and 600 villages. The economy of the district is mainly based on agriculture & sugarcane industries.



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uzaffarnagar Unit of the NIC was set up in 1988 and the initial going was tough. But over the years, many projects have been accomplished successfully. Some of these are:

KEY ICT INITIATIVES

1. Janwani & Jansuchna:

Shri. Subhash Chand Sharma, IAS, District Magistrate, Muzaffarnagar launched two web based Services JANWANI & JANSUCHNA, developed by the NIC, Muzaffarnagar. 'JANWANI' facilitates online monitoring of public grievances submitted to District Magistrate daily by the people.

JANSUCHNA has been developed for online monitoring & registration of applications received by District Administration under RTI Act.

2. Touch Screen Kiosk

The kiosk installed at Sadar Tehsil enables farmers to check the updated status of their land records using a touch screen.

3. SARTHI

SARTHI application for issuance of Smart Card based driving licenses (SCDL) was launched in Muzaffarnagar by the then District Magistrate Shri Suredra Singh on 9th April 2013. The first SCDL of the district was issued to Mr. Singh after completion of the required formalities, such as digital fingers scanning, capturing of digital photograph and digital signatures of the applicant.

4. LRC (Land Record Computerization)

Land Record Computerization is operational in 4 Tehsils of the district. The



SURENDRA SINGH, IAS
District Magistrate, Muzaffarnagar

NIC, Muzaffarnagar, has been instrumental in successfully propagating and integrating a culture of Informatics with the working of the District Administration. The District Centre has continued to promote IT culture and awareness in this district along with providing full ICT support of the District Administration and other Government Departments. With the launch of SSDG e-Governance program, Jan Sewa/Lokvani Centers are in a strategic position to offer e-Governance applications at the micro level. This program has improved accountability and effectiveness of government services and operations. It has ensured efficient delivery of Government services to the citizens.

mutation data entry & update process, which generates new khatauni (Record-of-Rights) has been computerized by Bhulekh software. The computerized copies of RoR are issued to citizens from Tehsil Offices and JanSeva/Lokvani Kendras at village level. Monthly update of Bhulekh portal (<http://bhulekh.up.nic.in>) is systemized. This enables the citizens to check their land records on the Internet without the need to run around Tehsil Hqrs again and again.

5. State Portal, SSDG & eForms

The State Portal and eForms Services from Common Service Center, Nairana, launched on 1st August 2012, enables citizens to apply for 26 services of 8 line departments from the nearby CSC/Lokvani Centres. About 1.61 lakh applications were received at various centres in the last one year out of which 1.36 lakh services were provided with a rapid delivery rate of 85%.

6. Judicial Service Centre

Hon'ble Justice of Supreme Court of India, Shri B.S Chauhan inaugurated the automated Judicial Service Centre and computer server room in Muzaffarnagar in 2012. This centre has been set up under the e-Courts program of NeGP wherein all the 32 courts have been connected over LAN. NIC, Muzaffarnagar provides all the technical support to the project. Training for computerized system was imparted to judicial officers along with laptops. District court and jail of Muzaffarnagar will soon be equipped with the video conferencing facility.

7. NADRS (National Animal Diseases Reporting System)

NIC, Muzaffarnagar is one of the front-runners in implementing the NADRS project for Animal Husbandry launched by Ministry of Agriculture, GoI. NADRS is a web based online system designed for the monitoring and surveillance of 143 animal

diseases and their control in the country.

8. Election Duty Computerization

Almost all the election processes like polling personnel deployment; EVM management and random allocation of booths to polling parties have been streamlined. In addition, the district center also facilitates online transmission of counting and result data to the Election Commission of India, Doordarshan and State Election Commission at the time of elections.

9. District and Sessions Judge, Muzaffarnagar (UP) website

NIC, Muzaffarnagar has designed, developed & hosted the website of District & Sessions Judge, Muzaffarnagar in compliance with the guidelines issued by District Judge, Muzaffarnagar. It provides information about the functioning of the District & subordinate courts along with the details about present & former District Judges, sitting Subordinate Judges & functioning of the District Court. The home page of the website also has important links of the Supreme Court, High Court Allahabad, Law Commission of India, Ministry of Law & Justice etc. To keep track of latest judgments & new events in High court Allahabad, RSS feed is also incorporated on the home page.

10. E-Governance Tableau Display on Republic day

In 2013, the citizens of Muzaffarnagar first time witnessed the colorful tableau by State Government Departments and schools on Republic Day parade at Police Lines.



Training Session in progress.

NIC, Muzaffarnagar, showcased two tableau on e-Governance & social evil dowry during the parade. The e-Governance tableau of NIC, Muzaffarnagar was adjudged the Best Tableau of the parade.

11. VC Setup

The NIC, VC studio in Muzaffarnagar conducts regular VC sessions for the district administration. The VC setup was also used by Mr Sachin Pilot, Minister of State for Communication & IT for inaugurating 5 Post Offices in Western U.P.

12. ICT and Training Support

The NIC District Unit provides technical support to other departments in basic computer training, application specific training, implementation, recruitment process, presentation and networking.

Apart from these, the District Centre is also actively implementing various projects of state & centre, such as TISNIC (Treasury Computerisation), PDSNIC (Pension Distribution System), RevenueSoft, PRERNA (Property Registration System), AGMARKNET, MNREGA, CONFONET etc.



Tableau display by NIC-Muzaffarnagar on Republic Day

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