

# South Tripura District

## Rising up to challenges and leaving impact through futuristic e-Governance solutions

Since its inception in September 2014, NIC South Tripura has been playing a pivotal role in facilitating an efficient e-Governance infrastructure and providing ICT-enabled services to the citizenry. The implementation of digitally empowered services such as eDistrict, Vahan & Sarathi, Land Records/ Registration and ePDS has enabled District Authorities to conduct operations smoothly, and it has eased the lives of citizens.



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The newly bifurcated District, from erstwhile undivided South Tripura, came into existence in January 2012 with its District Headquarters at Belonia. It comprises of 3 Sub-divisions (Belonia, Sabroom and Santirbazar), 8 Rural Development Blocks, 169 Gram Panchayats, total population of 4,53,079 and an international boundary of 401 KMs with Bangladesh.

The District houses 2 Integrated Check Posts (ICP) at Sabroom and Muhurighat for trade with Bangladesh and is home to attractive tourist places such as Pilak (an ancient archaeological site of Stupas and Sculptures), Trishna Wild Life Sanctuary and Butterfly Eco Park.

### ICT Initiatives in the District

#### District Web Portal

The South Tripura District Portal (<https://southtripura.nic.in>) has been revamped by implementing the Secure, Scalable & Sugamya Website as a Service (S3WAAS) platform, which is built on Open Source Technology stack. The platform ensures compliance with the Guidelines for Indian Government Websites (GIGW) and compliance matrix. The citizenry gets an integrated search capability in the portal itself, enabling easy discovery of content of interest. The themes and templates of S3WAAS are compliant with responsive design so that the citizenry can access content across different digital devices.

#### e-District District Services (G2C, G2B, G2G)

The State Mission Mode Project i.e., e-District is being implemented in the District as

a part of state-wide rollout. 25 End-to-end citizen-centric services pertaining to Caste, Residency, Income, Survival Certificates and RTI have been activated at District and sub-district level till date. 60,119 various types of certificates have been delivered till date. The Sub Divisional Magistrate and District Magistrate can monitor the progress and pendency list through various reports integrated in the application for timely delivery of services to the citizenry.

NIC's ServicePlus framework is being leveraged in e-District project for service delivery, which is integrated with eGRAS online Payment, CSCs, Aadhaar OTP, DigiLocker, UMANG & RAS feedback, the essential components in the service delivery ecosystem, advocated under Digital India.



“The NIC District Unit has always played a pivotal role in channelizing powers of e-Governance to people in this District. Utilizing IT initiatives for better governance has always been one of the top priorities of the District. As an important initiative, the District website provides all the relevant and important information about the District, notices and schemes of the government. The District website has been awarded the Special Mention Award under Web Ratna District (North East) in Digital India Awards 2018. I sincerely appreciate the efforts put in by the NIC District Unit officials.

**DEBAPRIYA BARDHAN, IAS**  
District Magistrate & Collector  
South Tripura



Shri Akash Kumar Prakash, DIA, South Tripura, receiving Digital India Award from Shri Ravi Shankar Prasad, Hon'ble Union Minister for Electronics & Information Technology and Law & Justice

## Vahan & Sarathi

VAHAN 4.0 (comprising 23 G2C services like vehicle registration, transfer of ownership, issuance of challan, fitness certificate, settlement of penalty etc.) and SARATHI 4.0 (comprising 26 G2C services like issuance of smart card based learners driving license, NOC etc.) have been implemented. 21,619 vehicles have been registered, 1336 permits have been issued, 17,220 smart-card-based driving licenses have been issued and Rs. 7.32 crore have been collected as fees till July 2019 since inception of the projects.

## Land Records and Registration

e-Jami and Tripura Online Registration System (TORS) Application have been implemented by NIC for maintenance of Land Records and Land Registration System. TORS has been integrated with eGRAS based Online Payment Platform for the payment of registration and other related fees. Citizen-centric e-services under e-Jami include application for mutation (by deed/ survival), mutation status, khatian/ plot based search, deed status, plot unit conversion, fee calculation, land survey, revenue case monitoring and map access.

TORS facilitates e-services like deed verification, scanning, delivery & registration, monitoring & disposal of pending mutations and monitoring of revenue collection.

Since inception, 1,47,014 number of total khatians have been registered, 30,430 notices have been issued, and 28,786 mutations have been executed in e-Jami. In TORS, total 18,883 deeds have been registered and Rs. 14,03,57,983 revenue (as stamp duty+processing fee+registration fee) has been collected.

## Computerization of Targeted Public Distribution System

Beneficiary and Supply Chain Management, along with Fair Price Shop Automation, has been comprehensively implemented in the District, as a part of state-wide rollout, in 233 Fair Price Shops (FPS) and 8 godowns, covering 68,792 beneficiary families.

## Election

The District Centre had implemented NIC's Election Personnel Deployment System for randomization of Polling Personnel during Elections like State Assembly 2018, Lok Sabha 2019 and Local Bodies Election 2019. The Election Commission of India's (ECI) IT initiatives for pre-poll day activities, cVigil, Suvaidha, EMS, ETPBS and ERONET were comprehensively implemented.

## e-BloodBank

e-BloodBank Application and Android Mobile App have been implemented for information on the availability of blood for any specified blood group at the nearest hospital, focusing two government hospitals of Santirbazar and Belonia.

## PM Kisan Portal

The project has been implemented in the District and 29,164 small & marginal farmers have been benefitted.

## NIC Core G2G Services (Email, SMS, Video Conferencing, NICNET-NKN)

The District comprises of 12 State Wide Area Network (SWAN) Point of Presences, 100 Mbps National Knowledge Network connectivity with NIC State Centre and 2

Tripura State Wide Area Network (TSWAN) links (4 & 10 Mbps), connecting with neighboring Gomati District HQ. Text messaging (NICemail, SMS), video conferencing and internet services are being provided to various stakeholders.

## Awards and Accolades

- "Special Mention Award" was presented to South Tripura District website under "Web Ratna – District (North East)" category in Digital India Awards 2018 held in New Delhi.

## Summary

NIC South Tripura District Centre is providing efficient and total ICT support to the District Administration, field level offices of the State Government and Central Government in the District and is committed to work towards transforming Tripura into Digital Tripura as envisioned by Shri Biplab Kumar Deb, Hon'ble Chief Minister of Tripura. NIC South Tripura is the key e-Gov Apps implementer to accomplish the goal of delivering impactful e-Governance services to citizens in the District. NIC, in line with Digital India programme, always strives to extend and achieve excellence in providing e-Governance services and reliable Internet over NICNET/ NKN backbone connectivity to District and Sub-district level offices in the most remote part of India. ■

For further information, please contact:

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