

# TrackChild2.0 : National Tracking System for Missing and Vulnerable Children

The portal TrackChild 2.0 - National Tracking System for Missing and Vulnerable Children ([www.trackthemissingchild.gov.in](http://www.trackthemissingchild.gov.in)) is dedicated to the cause of tracking missing and vulnerable children. It holds the national database of children who are reported as missing or found along with those residing in various Child Care Institutions or under observation/rehabilitation program. Under this initiative, it is possible to track the progress and overall development of children who are living at various Child Care Institutions of the country. The tracking system has been developed in accordance to the JJ Act 2000, its amendments, rules and Integrated Child Protection Scheme (ICPS).



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## OBJECTIVES

- To ensure proper care and development of the children of the Child Care Institutions
- To set up a framework for participating organizations involved in the process
- To ensure ultimate repatriation and rehabilitation of the missing children
- Track Child 2.0 provides a platform for multi-sectoral intervention where citizens, Panchayat Raj Institutions (PRIs), Urban Local Bodies (ULBs), ICPS bodies, Police & CCIs may participate for providing better care and protection of the children in distress.

## MAJOR FEATURES OF THE PORTAL

The key features of TrackChild2.0 portal includes:

- Integrated virtual space for all stakeholders
- National database of missing/ found children
- Search & match mechanism to recover the missing children and reintegration with their families
- Resource directories of Police Stations, Child Care Institutions, ICPS Bodies & Functionaries such as Special Juvenile Police Units (SJPUs), Child Welfare Officers etc.
- Mobile & desktop versions
- Automated Progress Report Generation (Physical/Financial) for Integrated Child Protection Scheme (ICPS)



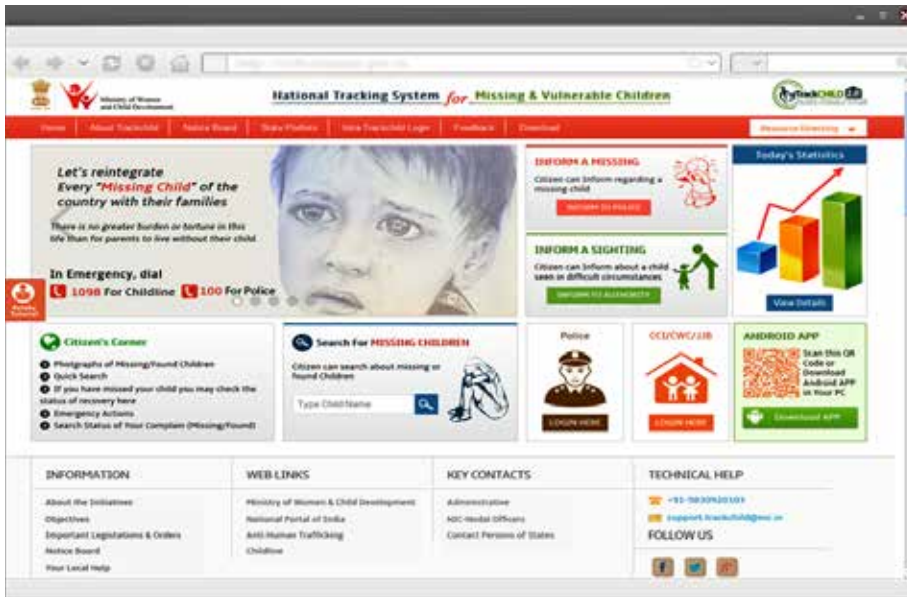
“Trackchild application developed by the NIC team has been an excellent initiative to create a database of such missing children. I am happy to see that ‘TrackChild 2.0’ ([www.trackthemissingchild.gov.in](http://www.trackthemissingchild.gov.in)) initiative of NIC – West Bengal has really come a long way to meet the requirements of various stakeholders who are working closely to recover missing/trafficked children and reintegrate them with their families.

It’s noteworthy that all Police Stations, Child Care Institutions, Child Welfare Committees, Juvenile Justice Boards, State CID/Crime Branches, Anti Human Trafficking Units of the country can now take part in the process of finding the missing children and to reintegrate them with their parents through the TrackChild 2.0 platform. All District Collectors and Superintendent of Police can also keep a close watch of the situation through the portal as well as through SMS services.”

**KUMAR ALOK, IAS**

Joint Secretary (CS),

Ministry of Home Affairs, Govt. of India



- Various MIS report for senior authorities
- Emergency helpline & awareness generation

**E-SERVICES**

TrackChild portal provides an integrated virtual space for all stakeholders & ICPS bodies which includes Central Project Support Unit (CPSU), State Child Protection Society/Units and District Child Protection Units (DCPU), Child Care Institutions (CCIs), Police Stations, Child Welfare Committees (CWCs), Juvenile Justice Boards (JJBs), etc. in the 35 State/UTs. It requires data entry and updating at various levels such as Police stations, Child Care Institutions (CCIs)/Homes, Shelters, Child Welfare Committees, and Juvenile Justice Boards etc.

- **Police**
  - Online reporting system for missing/found cases
  - SMS/e-Alerts from citizens or other stakeholders
  - Search missing/found children
  - Matching mechanism between missing and found children
- Use online MIS

- Built-in workflow for Anti Human Trafficking Units (AHTU) of state & districts

- Online Supreme Court Guidelines and Investigation checklist

- Mobile application

• **WCD (CCI, CWC, JJB etc.)**

- Maintains e-File for every child at Child Care Institutions (CCI)
- Maintains and monitors health progress and care plan for Child Care Institutions
- Track infrastructural details of every CCI
- Mechanism to match children at CCI with missing ones
- Automated Progress Report generation (Physical/Financial) for Integrated Child Protection Scheme (ICPS)

• **Citizens**

- Online reporting to police/authorities about missing/sighting of missing children
- Track status of missing children



- Citizens can search missing/found database on the portal uploaded by Police.

- Citizens can search for their missing kid/s among children who are staying at CCIs.

• **Legal Services Authorities (NALSA, SLSA, DLSA)**

- Monitors the coordination between Police and citizen through PLVs (Para Legal Volunteers)

- Monitors infrastructural details and data uploading status of CCIs

• **District Administration (District Collectors/District Superintendents of Police)**

- SMS Alert System for effective monitoring

- MIS

**TRACKCHILD 2.0 MOBILE VERSION**

- The citizen interface of TrackChild system may be accessed through mobile devices. A citizen can access the portal through mobile devices to use specialised light weight interfaces to 'report a missing'/'report a found' children or to search a missing/found children. A mobile app has also been developed & made available at Google Play Store & NIC App Store for downloading.

- The SMS Alert System sends alert messages to pre-defined stakeholders for initiating prompt action at their end for addressing the issue.

**AWARDS & RECOGNITIONS**

TrackChild1.0 system was conferred Skoch Digital Inclusion Award 2013. The system has also won CSI-NIHILENT e-Governance Award 2013.

**For further information:**  
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