

# Saran: Providing ICT enabled Transparent & Responsive Governance

Saran, one of the 38 districts of Bihar, is famous around the world for its 'Sonepur Cattle Fair' also known as 'Harihar kshetra Mela'. This fair is recorded as the biggest in Asia and its origin dates back to ancient times of Chandragupta Maurya, - who used to buy elephants and horses across the River Ganges. Chapra, the district headquarters, is situated near the junction of the Ghaghara and the Ganges Rivers, which marks the southern boundary of the district. Saran is flanked by Siwan & Gopalganj districts in the north, Vaishali & Muzaffarpur districts in the east and Siwan district in the west.



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**N**IC District Centre, Saran established in 1990, has played a pivotal role in implementation of many e-Governance projects in the district. NIC Saran has taken up various ICT initiatives from time to time to deliver citizen centric services and promote transparency and accountability in the district administration.

## DISTRICT PORTAL

Saran District portal (<http://saran.bih.nic.in>) is a single point Source for accessing important information about the district and gives latest information about ongoing government programs, circulars, proceedings, general orders, court orders, district gazettes, etc. It also provides links to social media interface of District Administration on Facebook, YouTube, Twitter etc.

## PENSIONERS' MANAGEMENT SYSTEM (PMS)

One of the key initiatives in Saran district is Pensioners' Management System (PMS). Before computerization, the list of beneficiaries was maintained at block level in a register in a very haphazard and unscientific way. Moreover, the beneficiaries did not have any passbook. NIC District Centre has designed and developed Pensioner's Management System (PMS) for computerization and printing bar-coded passbook of all central and state pension beneficiaries of Saran District. The digitization and



“ The role of ICT in ensuring transparent and inclusive governance cannot be stressed upon more in this technology driven era. NIC has always been instrumental in developing, hosting and securing government websites by deploying state-of-the-art technology and infrastructure. NIC District Centre has been working as an integral part of the District Administration in capacity building, promoting and implementing various ICT enabled initiatives & projects in the district. ”

**DHARMENDRA SINGH, IAS**  
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pensioners' database has been created and bar-coded passbook has been delivered to one lakh seventy two thousand pensioners. The amount of pension is now transferred directly in the pensioners' bank account.

## ONLINE TRACKING SYSTEM OF INDIRA AWAS YOJANA

Another initiative in the district was taken for online tracking of Indira Awas Yojana beneficiaries. Beneficiaries can see their IAY status online on the district official portal. IAY beneficiaries list is available

starting from the financial year 1995-96 to the current financial year.

**TRANSPORT COMPUTERIZATION**

Vahan & Sarathi software have been implemented successfully in DTO and RTA for e-Services under transport sector for last seven years.

**RATION CARD MANAGEMENT SYSTEM (RCMS)**

RCMS has been implemented for generation of ration cards, distribution register, Enumeration Block Wise Summary Report, ration card family details etc. in the district.

**COMPUTERIZATION OF LAND RECORDS (CHALU KHATIYAN)**

Computerization of Land Records (Chalu Khatiyan) using Bhui-Abhilekh software of Saran District has been successfully completed for 750 mauzas and its draft was published on the district website - (<http://saran.bih.nic.in>).

**RIGHT TO PUBLIC SERVICE**

ICT Support for implementation of 'Right to Public Service Project' was implemented at all the Circle Offices, Block Offices, University, Municipality etc. which catapulted the district to 3rd position from 37th position in ranking.

**E-GOVERNANCE INITIATIVES AT THE BLOCK LEVEL**

For promotion of e-Governance at the block level, a number of initiatives were taken up at Jalalpur block which was later recognized as the best e-Enabled Block of the state. The e-governance initiatives of the block were shared by Rural Development Officer with NIC team which had visited the district. The data of Central and State Pensioners' was digitized and bar-coded passbook was provided to the beneficiaries of Social Security Scheme. The block took the lead in RTPS project and has disposed 98% of RTPS (Right to Public Service)



Bar-coded Passbook distribution among Pensioners

applications. The block is also at the forefront in implementation of Bhui-Abhilekh software. Rural Development Department, Govt. of Bihar has organized workshop for all DDCs of Bihar at the block.

**OTHER SUCCESSFULLY IMPLEMENTED PROJECTS**

- e-Filing under Court Information Systems is running successfully at Civil Court, Chapra
- National Database for Arms Licenses (NDAL)
- Immigration, Visa, Foreigners' Registration Tracking System (IVFRT) project
- NADRS
- MCTS

District Computer Centre Society has been revamped from the renovation (navachaar) fund. The society has started a six months duration certificate course with nominal fee for poor and weaker sections of the society.

Overall, the District Administration with support from NIC has created an ecosystem for successful penetration of e-Governance to the grass root level for achieving transparent, efficient and responsive governance.



**For further information:**

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