

Muzaffarpur : A Major Hub for e-Governance in North Bihar

Muzaffarpur, a major town of north Bihar, situated on the Indo-Gangetic plain, has earned international encomiums for its delicious Shahi Litchi which are exported to other parts of the country and even abroad. Muzaffarpur has innumerable historical sites and monuments. There are a lot of Buddhist Viharas and places of interest related to Lord Buddha. The natural scenic locations and backdrop of the hills makes it an ideal travel destination. The district is bounded on the north by East Champaran and Sitamarhi districts, on the south by Vaishali, on the east by Darbhanga and Samastipur (part) and on the west by Saran and part of Gopalganj districts.



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NIC District Centre, established in the year 1989, has contributed immensely in inculcating informatics culture and at present is a hub for many

e-Governance activities, utilizing ICT for promoting transparency and good governance.

Excerpt of the letter from Sh. Anand Kishor, IAS & District Magistrate, Muzaffarpur

Creating mass awareness of informatics culture among District Administration and other district level departments, NIC District Unit, Muzaffarpur, has become the hub of many e-Governance activities in the district with successful implementation of many ICT projects.



Wide spread use of ICT in various departments made the district administration realize the importance of modern technology and has provided NIC a new site to accelerate the pace of e-governance activities in the district. In his inaugural address on the occasion, the District Magistrate emphasized the need for strengthening and empowerment of NIC District Centre.

VSAT facility. Connectivity is also provided to Head Post Office, under the ARROW project of Department of Post, Govt. of India. Different Departments / Sections of district administration are connected with NICNET.

Major Activities

MUDRA (Municipal Corporation towards Digital Revenue Administration): The software manages tax collected from households for the municipal corporation. The demand generated for households are uploaded on the website - <http://ulb.bih.nic.in>. This has helped the citizens to know their outstanding dues.



The District magistrate & SIO, Bihar during Inauguration of the New NIC Centre

Videoconferencing Facility: The VC (set up in 2004) facility has been frequently used by various departments in monitoring developmental activities. Videoconferencing facility between civil courts and Khudiram Central Jail was established in the year 2001 for speedy trial of prisoners. The centre has dedicated 2 Mbps Leased Line including DAMA and Sky blaster

SCORE (System Of Computerized Registration): The software implemented on pilot basis in the year 2005 at the district, helps in getting various types of document registered incorporating biometric features. The registration process is completed on the same day itself.

General Election Support: Election

Confidential - ELECON 8.0 software with various features like randomization of EVM, Force deployment, counting personal deployment etc. has helped to streamline various processes during general & state elections.

Bhu-Abhilekh: In an effort to simplify the land mutation process and automatic generation of schedules (panji) for Land Record computerisation, the Bhu-Abhilekh software has been implemented in the district.

Computerisation of DRDA and NREGA: The computerisation of DRDA and NREGA has enhanced transparency in execution & administration of developmental schemes. The data entry and report generation under NREGA software is functional at DRDA as well as at BIC (Block Informatics Center). NREGA data are uploaded on the site <http://nrega.nic.in>

Transport Computerisation: “Vahan” and “Sarathi” software for Transport Department is operational in the District. The unique feature is smart card based issuance of driving license and registration certificate book.



IT Enabled Citizen-Centric Service

BPL Survey: Below Poverty Line (BPL) survey data of around 10 lakhs families of the district have been stored electronically and are extensively referenced in various works related to socio-economic development schemes viz. public distribution system, Rastriya Swasth Bima Yojna etc.

Arms License Computerisation: Details of arms licenses issued by the district administration are maintained through the customised software. The

software generates different type of reports, which helps the district administration in formulating policy for the licensee.

District Computer Center Society: District Computer Center Society (DCCS) established in the district in 2005 with District Magistrate as the Chairman and DIO, provides technical support and act as a member for the society. The DCCS has proved beneficial to the students' community at large.

Website for District: The website <http://muzaffarpur.bih.nic.in> provides information related to history, geography, voter list, land registration, old age pension etc. It is also useful for anyone wanting to know other details about the district.

e-Granthalaya: A library automation software was implemented at B. R. Ambedkar Bihar University, Jawahar Nayoday Vidyalaya and Muzaffarpur Institute of Technology.

Bhavishyanidhi: The information of GPF/CPF of the government employee in the district are being maintained using Bhavishyanidhi software of NIC. The system maintains the subscriber details, their contribution, advances, refund etc and generates the necessary accounts with proper check.

Capacity building & IT Training: The center conducts computer awareness training programs for government officials regularly. The effort has facilitated smooth rolling out of e governance programs.

Mahadalit Database: To provide special benefit to the weakest of the weaker section of society, district administration conducted a survey and prepared a database of Mahadalit at the district level. The survey data was captured and necessary MIS developed to meet the requirements of the administration.

Panel for Class-IV employee: The centre maintains a panel of class IV employees using customised software. It has helped the district administration in maintaining transparency during their empanelment. **i**

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