

Hamirpur: ICT in the Veer Bhoomi

Hamirpur district, the “Veer Bhoomi” is one of the twelve districts of Himachal Pradesh. The district is situated between 76° 18' to 76° 44' East longitudes and 31° 25' to 31° 52' North latitudes. The tract is hilly, covered by Shivalik range. The elevation varies from 400 meters to 1100 meters. The district is well connected by roads from all sides. Hamirpur is the most literate district in Himachal Pradesh. The district has the unique identification for the majority of the people serving in the defence services thus popularly known as “Veer Bhoomi”.



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The presence of NIC in the district, set up in 1989, has helped in making tremendous strides towards empowering district administration

with IT tools, spreading computer awareness and development/implementation of numerous IT applications.



Excerpt of the Letter from Sh. Abhishek Jain, IAS, Deputy Commissioner, Hamirpur.

The NIC has been doing commendable work in the District with pro-active approach in implementing various e-Governance solutions. eSoochana- an amalgam of e-Governance and right to Information is proposed to be implemented providing various useful services to the public down upto sub-division levels. LokMitra Centres are also being set up in all the Panchayats to improve grass-root public service delivery using Information Technology.

The Key Activities

District Collectorate

- **RefNIC:** This software is used for computerized monitoring of the movement of letters and / or files in the sections / branches of the office.
- **Schemes MIS:** The DC offices receive various types of demands/proposals from Ministers, MLAs/MPs, Govt. offices and Panchayats etc. requesting financial assistance for developmental works. It is a work-flow system covering sanctioning of funds to their physical & financial progress till the scheme is fully implemented.
- **e-Kiosk:** This touch screen based G2C system provides information regarding history, geography, fact files, tourist places, bus & railway time tables, vehicle registration, school results of HP, officer's telephone no., development scheme of various departments, martyrs/soldier's lists of the district.

- **Personnel MIS (PMIS):** A web based application being used to manage the full details of the employees and to generate the service book along with all the necessary reports/registers etc. electronically.

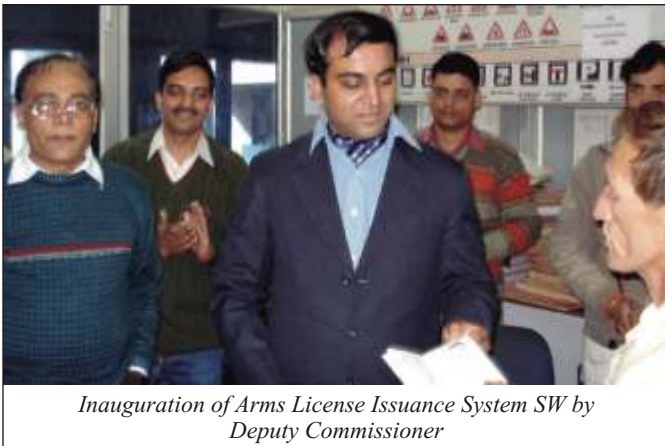
Pehal:e-Governance Centres

To provide citizen friendly services using Information Technology, the e-Governance Centres “Pehal” have been set up by the district administration through the efforts of National Informatics Centre (NIC), being run under District e-Governance Society. These centres have been setup in all the four Sub-Divisions viz. Hamirpur, Nadaun, Barsar and Bhoranj and in Regional Transport Office for providing prompt and quality services to citizens. **All the four Pehal Centres of the district are ISO 9001:2000 Certified.**

Prominent G2C services under e-Governance

- **Cash Counters:** Integration of fees and tax collection at Single Cash Counter (Single Window Service) with Issuance of Vehicle Licenses, Vehicle Registration and Tax Collection

- **Vahan and Sarathi:** Vahan is a workflow based application being used for issuance of Registration Certificates and Permits for Vehicles whereas Sarathi is used for issuance of all types of driving licenses related to learners, conductors and drivers.
- **e-Samadhan:** Grievance Redressal System: A web based role based system being used for the redressal of public grievances
- **LokMitra:** The pilot project was formally launched by the Chief Minister of Himachal Pradesh on 8th May 2001 in district Hamirpur and presently is being extended up to the village level across the state.
- **Shastr:** A role based on-line system for issuance and renewal/endorsement of Arms Licenses



Inauguration of Arms License Issuance System SW by Deputy Commissioner

Treasury Computerization

- **HPOTIS:** This software is implemented in District Treasury and all the Sub-Treasuries of the district. The bills are presented in the treasury at token section, where computerized token no. is assigned to every bills or challan. Then the bill/challan is referred to the bill passing section. On feeding token no. in bill passing section, all the information is displayed. Subsequently bill is passed or rejected by the DTO/TO.
- **HPPDIS:** Implemented at District Treasury Office Hamirpur, the application is used for the disbursement of pension. The bank-wise scrolls are generated and given to all the banks, who credit the accounts of the pensioners. The pensioners are able to see the pension details on the web portal.
- **e-Salary:** This software has been implemented in all the treasuries of the district to generate the salary scrolls of all the employees in the district of various departments. Treasuries are generating employee

wise salary scroll of each DDO. Monthly, one consolidated cheque is handed over to DDO to be payable at bank branch.

Social Justice & Empowerment

- **e-Kalyan:** This software is used for the disbursement of the welfare pensions to different categories. This software has facilities for maintaining waiting lists, the pensioner's details, MO generation.
- **e-Pehchan:** This software is implemented in District Welfare Office for issuance of the Disability and Senior Citizen identity cards and keeps their record and generates various MIS reports.

Rural Development

- **NREGA Soft:** The offline/online software has been implemented in DRDA, developmental blocks and all the Gram Panchayats circles of the district.
- **e-Vikas:** A touch screen based system is installed in the collectorate complexes which provides full information about the various works completed or initiated under different development schemes. It also contains the list of the members of the Panchayati Raj Institutions, list of MLAs, MPs with their addresses.

District Website: The official website of District Hamirpur (<http://hphamirpur.nic.in>) designed & developed as a one point source of information of the district. It provides information about history, facts files, culture, temples, accessibility, tourist places and citizen services etc. Former President, Dr. APJ Abdul Kalam referred to this website before visiting NIT Hamirpur for annual convocation and this fact was highlighted by the press.

Video Conferencing: The NIC Centre provides Video Conferencing services from its VC studio located in the Deputy Commissioner's Office. The VC is also used by the officers for interacting with the other district officers, HODs/Secretaries, Ministers and the Hon'ble CM.

For further information, contact

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