e-Registration by Job Seekers in Manipur

The Employment Service, Manipur came into existence in 1957 and has been working closely with its **Directorate of Employment** as the controlling body for administration, establishment and financial supervision, under which there are nine District **Employment Exchanges**, Town Employment Exchanges and four other units. The project e-Registration seeks to address the common challenges faced by the job seekers while getting registered at various employment exchanges in Manipur.

Edited by RUBAIYAT ALI

project Employment Exchange Computerization taken up under the NeGP with funding the Department IT, Government of India. As a pilot, it was taken up at two districts - Imphal West and Imphal East covering three Employment Exchange offices. These two districts have the maximum number of registered unemployed candidates. Computerization has also been extended to Thoubal District Exchange Office. The online service for registration by job seekers as well as by officials for issuing the registration card is made available using CASE ver 2.0, given as a link in the state directorate portal http:// employmentservicemanipur.nic.in.

PROJECT OBJECTIVES

• Deliver services to job seekers and prospective employers in the minimum turn-around time ensuring less physical interaction with the department

- Bring the services of the Government closer to the door steps of job seekers
- Eradicate cumbersome, time consuming and non-value adding services of the department
- Develop interfaces among various Employment Exchanges to facilitate seamless sharing of information for better administration and governance
- Provide efficient and real-time employment MIS to the department

FEATURES OF THE APPLICATION SOFTWARE

CASE ver. 2.0 (Common Application System for Employment Exchanges) was inaugurated on December 31, 2008 by the then Chief Secretary of Manipur, Shri Rakhesh. Since then it has been running successfully in the state. The CASE application was developed by NIC Delhi and customized for the requirements



M. BUDHIMALA DEVI
Technical Director
bmala@nic.in



of Manipur in consultation with NIC Manipur. CASE modules implemented in Manipur are Registration, Renewal, Employment Statistics and Administration.

SERVICES PROVIDED

- Online Registration by job seekers
- Renewal of Registration
- Updation of qualifications and other details
- Easy download of Registration Form

SYSTEM WORKFLOW

Once job seekers submit details of their qualifications choosing the exchange of his/her jurisdiction, an Acknowledgment Card along with a temporary Registration Number is generated by the system in printable format. In case registration is done by the candidate herself/himself, original documents along with the Acknowledgment Card are to be submitted to the exchange for verification within 15 days and for issuance of the signed Registration Card. The user-id and password are emailed to the registered mail-ids of the users (job seekers/officials) for future use.

| | S.No | Exchange Name | Date of Commission | No. of Registrations | |
|---------------------|------|--------------------|--------------------|----------------------|--|
| | 1 | Imphal West | December 31, 2008 | 35,527 | |
| | 2 | Imphal East | February 1, 2010 | 24,246 | |
| | 3 | Thoubal | January 1, 2011 | 13,812 | |
| | 4 | Manipur University | February 9, 2010 | 882 | |
| Registration Status | | | | | |

Job seekers can also register themselves through Exchange Counters by submitting filled-in Registration Form to get the signed Registration Card.

An authorized user (Registration Clerk) of the department can log into the system and update the information of the candidates. The Employment Officer can also log into the system and verify the data submitted by the candidate. The computer-generated Registration Card signed by the Exchange Authority is issued to the candidate. The software incorporates features to update photograph and other details of the candidate

TECHNOLOGY USED

Open Source based application in Java, J2EE

Architecture: MVC II **Framework:** Struts 1.x



OS: Red Hat Enterprise Linux version 6.x

Web Server: JBOSS Application Server 5.x

Database: PostgresSQL version 8.4 or above

MAJOR BENEFITS

- The system is available 24×7 .
- Instant registration status is readily available.
- No more record keeping and searching of job seekers manually
- The system reduces redundant task of manual registration and searching of records from the huge volume of data at Exchange offices.
- Less time in registration and renewal
- The system facilitates greater transparency and accountability.
- Monthly, quarterly, yearly employment statistics reports are also available on the web.

CONCLUSION

With computerization of the Employment Exchanges, Manipur is well on the path of elimination of human errors in data processing, making exchanges more transparent, efficient and accountable. Now, records of the Live Register and others can be maintained without any hefty costs or any threat of data loss due to natural calamities including fire hazard.

For further information: M. BUDHIMALA DEVI Technical Director E-mail: bmala@nic.in