

GWALIOR:

Fast developing ICT Hub of Madhya Pradesh

Gwalior, the historical district of Madhya Pradesh, has again come into limelight due to fast & rapid progress in e-governance. Almost all government offices in the district are adopting IT based initiatives to provide fast and easy services to the citizens. Projects such as Janmitra Samadhan Kendras and Jansunwai have not only improved the Government-Citizen interaction but have also received widespread appreciation at various national forums.



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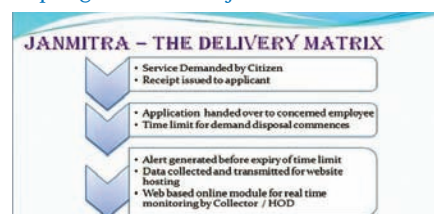
Gwalior District Centre of NIC came into existence in 1989 to provide technical support to district administration as well as government organizations for rolling out ICT initiatives/activities in the District. It is



equipped with latest ICT infrastructure to manage services and a robust network to ensure connectivity between various departments. Recently, the National Knowledge Network (NKN) was commissioned at Gwalior providing high speed bandwidth to various offices. The Video Conferencing facility provided by NIC is one of the most extensively used medium for communication between state, district & field level offices.

Some of the major online eGovernance projects implemented in the districts include –

Janmitra Samadhan Kendra
<http://gwalior.nic.in/janmitra/index.htm>



has been implemented to provide services to the rural masses in a more accountable and transparent manner. 48 centers have been setup in the rural areas to ensure that all demands are met in proximate time. The field level functionaries such as patwari's visit these centers regularly to ensure the adherence to service level agreements. Biometric devices are being used to monitor and record the visit of these field level functionaries.

Jansunwai <http://www.gwalior.nic.in/Jansunwai.html> is another important milestone in redressing Public Grievances in the District. The system auto generates the receipt for each application filed under Jansunwai. The receipt is used to track the status of application on the Internet and through mobile using SMS till the grievance redressal.

Time Limit Paper Monitoring System <http://dic.mp.nic.in/panna/appmonitor/login.aspx> is a G2G application implemented in the district to ensure time bound compliance of all letters & documents submitted at the collectorate. The system enables online marking and forwarding of applications received to concerned department /section for the time bound compliance. It also monitors the disposal in the prescribed time limit.

Revenue Recovery Information System is a web enabled application created to keep track and consolidate the revenue recovered by various officers of District Administration. Several detailed and consolidated reports can be generated to scrutinize the recovery status. The system is being actively used by all concerned offices of the district.

Accountant General (AG) Office.



It is usually very difficult to deliver G2C Services in remote & rural areas but due to NIC's Janmitra Smadhan Kendra the delivery and monitoring of such services has now become possible even in remote areas.

AKASH TRIPATHI (IAS),

Additional Secretary to Hon'ble Chief Minister of Madhya Pradesh

www.agmp.cag.gov.in - A dynamic website has been designed, developed and hosted for AG office, Gwalior. It contains information of all the four departments - Principal Accountant General, Accountant General (W&RA, A&E). This website provides all information related to the finance and GPF of state government employees.

The President Board of Revenue, Gwalior www.boardofrevenue.mp.gov.in - this website has been developed to provide online information of revenue case, case list and case status that are registered in the Board of Revenue office.

Nazool Land Record <http://gwalior.nic.in/nazul.html> - the details the nazool land have been made available on Internet for the public access. This has resulted in saving of time and money to access information manually from the concerned office.

NATIONAL PROJECTS

- NIC, Gwalior played a key role in successful porting driving license and vehicle registration data of Madhya Pradesh in National Transport Register under the NeGP project.

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- eCourts, another MMP under the NeGP project was launched in District court of Gwalior.
- NIC, Gwalior made major contributions in computerization of agriculture census and minor irrigation projects of Ministry of Agriculture. The efforts made by NIC team played a significant role in the success and timely completion of both these projects.
- Many other National and state level projects like CONFONET, AGRAMARKNET, NADRS etc have also been implemented in the district and are running successfully.

STATE PROJECTS

NIC Gwalior is providing day-to-day technical support to the district administration in implementation of IT projects & e-Governance initiatives of State Government.

- Madhya Pradesh Lok Sewa Guarantee System



Information Technology plays a vital role in providing good governance. District administration Gwalior with the help of NIC has implemented many e-Governance solutions like, Online Janmitra Monitoring, Online Time Limit Monitoring System, Jansunwai, etc. for providing better services to the citizens. I am sure they will keep up the good work in future and make Gwalior a model city in terms of eGovernance.

P NARAHARI (IAS),

Collector, Gwalior

- PARKAH - Monitoring for Basic Amenities
- e-Scholarship System
- SAMADHAN - EK DIN
- SAMADHAN ONLINE
- Bhu Abhilekh System

Apart from these, websites of many other Government Organizations have been developed & maintained by NIC Gwalior, viz., Gwalior district website, websites for RVSKVV University, Commissioner Gwalior, District Court, etc.

FOR MORE DETAILS CONTACT:

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Project Team of Janmitra Samadhan Kendra receiving Certificate from Hon'ble Governor of Odisha, Shri M.C. Bhandare

INFORMATION TECHNOLOGY PLAYS A VITAL ROLE IN PROVIDING GOOD AWARDS/APPRECIATIONS

Janmitra Samadhan Kendra Project

received 15th National e-Governance Award-2011-12 under the Local Governance Category, SKOCH ICT for India Award 2010 & CM Excellence Award.

Best e-Governed District Award & CSI-Nilient e-District Award in 2010.

Services of NIC Gwalior have been appreciated by the District Administration for technical support during Elections (Parliamentary & Assembly), Census-2011, etc. on various occasions.