

# Changlang District

## The ICT initiatives in The Land of Bio-diversity

Edited by **KAVITA BARKAKOTY**

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The Changlang District, which is one of the easternmost districts of India, is located in the south-eastern corner of Arunachal Pradesh, having an international boundary with Myanmar (Burma) in the east and the south. It has an area of 4,662 sq. Km and a population of 1, 48,226 persons as per the 2011 Census. Changlang District was created as the 10th District of the Arunachal Pradesh on 14 November 1987 by carving out part of Tirap District.

### NIC District Centre, Changlang

With its inception in July 1989, NIC Changlang district Centre started its journey with just one NIC officer and a single 386 machine with a handful of terminals. However, the modest resources did not come in their way towards providing ICT support to the district administration and in the implementation of ICT-based citizen services and government schemes in the district. Being one of the remotest districts of the country with no other ISPs, in the early years NICNET played a pivotal role in providing Internet services to the district administration and other departments in the district. At present, it is one of the most active District Centers in the State in terms of providing NICNET Connectivity and comprehensive e-Government Services to the citizen.

### Major ICT Initiatives in the District

In addition to its usual Video Conferencing service and NICNET service, which interconnects various departments of the District Administration, NIC Changlang also provides a bouquet of e-Government services for benefit of the people of the district. Most important among them are:

Schedule Tribe certificate, Income certificate, Dependent certificate, Permanent and Temporary Resident certificates, Character certificate, Birth & Death certificate, Marriage certificates, Government ID Card, Inner Line Permit, Vehicle Registration Certificate, Driving Licences, Aadhaar services, Arms Licence, etc.

During the Covid-19 pandemic period ICT services of the District Centre, become all the more important. District Centre in collaboration with the State Centre implemented various services, which facilitated the emergency movement of people and goods. Support was also provided by the District Centre to help the District Administration in enabling large-scale Testing and Contact Tracing. Some of the important services provided during this period are:

- E-Pass application for essential Services implemented, for Vehicle Pass, Medical emergency Pass, and other entry Passes during COVID-19 lockdown time
- Mobile app for inviting orders and essential items delivery service during COVID-19 lockdown



Changlang NIC Website has become a single-window platform for accessing various citizen services, certificate applications, Tender notices, Beneficiary details of Government schemes, and tourism-related information & services.

24x7 IVR helpline for public grievances, e-passes, and online portal for goods delivery during Covid-19 pandemic have catalysed online delivery of citizen services.

This has brought transparency in the working of local administration and ushered in digital governance

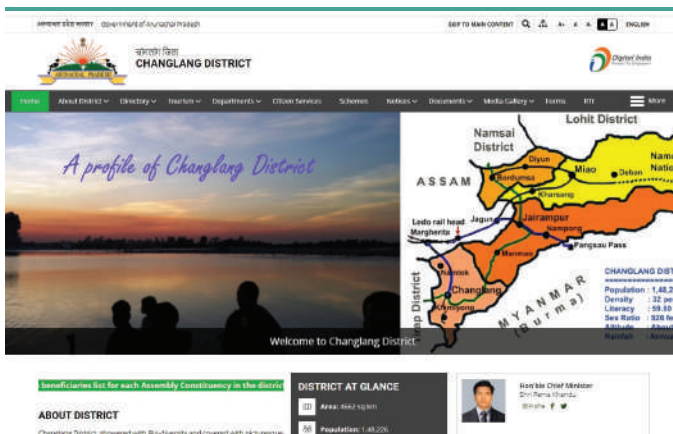


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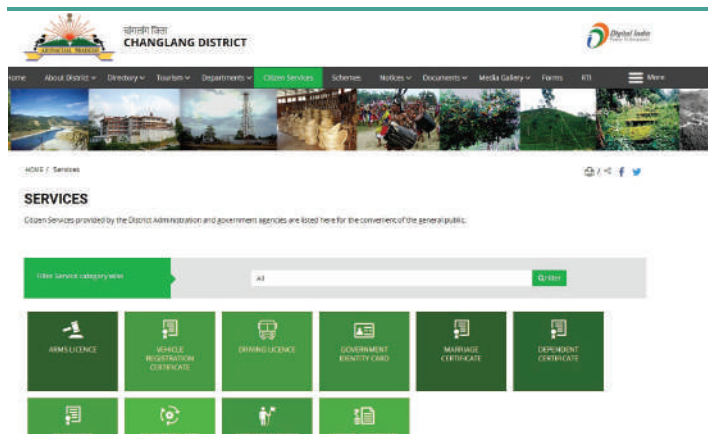
- A web portal was also launched for the online delivery of essential goods from local shops to citizens during COVID-19 early lockdown time
- Aarogya Setu Dashboard and App were used for contact tracing information
- Constant coordination and support to Medical officers in uses of the Web portal and mobile App for transferring Rapid Antibody Test and RT-PCR data to ICMR portal for probable +ve/-ve cases, through Medical officer's mobile phones
- Constant coordination and support to Medical officers in monitoring, addition and updating of COVID-19 dedicated facilities, updating of positive cases, etc.

### District Website

A major initiative of the NIC District Centre is the District Website developed on the S3WaaS Platform.



▲ Home page of Changlang district website



▲ Citizen Services



▲ Inauguration of Jansuvidha Centre at Changlang District

- Border Area Development Programme (BADP) Scheme,
- Comprehensive Handloom Cluster Development Scheme (CHCDS)

Citizen shows a keen interest in the information disseminated through the Website. Most popular among them are - Events, upcoming Events, Announcements, Notifications, Recruitments, Tenders, Advertisements, Supply orders and other notices. NIC District Centre undertakes special initiative to keep this information updated. Various services and information provided through the District Website have helped increasing transparency and efficiency in providing services. Dissemination of a wide variety of information has also brought government initiatives closer to people, which is important for remote Districts like Changlang.

**Awards and Accolades**

- Digital India Awards 2020 on the theme "Excellence in Digital Governance – DISTRICT"
- Commendation Letter from Deputy Commissioner for Exemplary services during Simultaneous Parliamentary and Assembly Election to DIO
- Commendation Certificate from Deputy Commissioner for Exemplary services during Simultaneous Parliamentary and Assembly Election to ADIO.

**Summary**

Since its inception, NIC District Centre, Changlang is providing ICT Services to the District Administration and the Citizen. Through the District Website, NIC Centre is helping District Administration to disseminate comprehensive information and e-Services to the people of the District. NIC Changlang remains committed to bringing in new ICT innovation and Technologies to serve the District Administration better and fulfil the objective of the Digital India initiative.

For further information, please contact:  
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The Website provides comprehensive information on the spectrum of domains like history, tourism, art, culture, handicraft, flora and fauna, access to utilities, government schemes and citizen services. In absence of a common state/ regional language in Arunachal Pradesh, the portal provides information only in English.

Another important component of the District Website is the exhaustive information on various schemes being operational at the district.

**Exhaustive information on the following schemes is provided through the district website**

- Arunachal Pradesh Entrepreneurship Challenge,
- Cluster Nutritional Kitchen Garden Scheme,
- Deen Dayal Upadhyaya Swavalamban Yojana,
- National Food Security Mission (NFSM),
- Deen Dayal Upadhyaya Bunkar Yojana (DDUBY) Scheme,

▼ Receiving Digital India Award 2020

